

<b>Report to</b>	<b>Malmesbury Area Board</b>
<b>Date of Meeting</b>	<b>4 September 2013</b>
<b>Title of Report</b>	<b>Malmesbury Community Issues Update</b>

## Purpose of Report

To provide an update about Community Issues and invite members of the Area Board to:

1. Note the progress in dealing with issues.
2. Close 4 issues.

## 1. Background

- 1.1. One of the key roles of the area board is to help local people find solutions to things that are complex or non-routine which affect the community as a whole; not simply a few individuals.
- 1.2. The majority of routine problems can be dealt with by the council faster through direct contact and to help local people do this, the section of the area board web page has been updated to allow logging of simple issues direct with a person who can help them e.g. [Lost and stray dogs](#) and [Common road and highway problems \(CLARENCE\)](#). Where a problem does not fit into any of these categories or if the matter is causing widespread concern in the community, it should be reported to the Malmesbury area board via the [online community issue form](#).
- 1.3. At the time of writing (20 August 2013), a total of 150 community issues have been received, of which 135 have been closed and 15 are currently in progress.
- 1.4. If the area board approve the recommendations to close issues there will be 11 issues to progress by the area board, while others remain active but the responsibility of the Malmesbury Community Area Transport Group (CATG).

<b>Background documents used in the preparation of this report</b>	<p>Malmesbury community issues online at:</p> <p><a href="http://portal.wiltshire.gov.uk/area_board/areaboard_issues_search.php?issue_location_in=Malmesbury">http://portal.wiltshire.gov.uk/area_board/areaboard_issues_search.php?issue_location_in=Malmesbury</a></p> <p><a href="http://www.wiltshire.gov.uk/council/areaboards.htm">http://www.wiltshire.gov.uk/council/areaboards.htm</a></p>
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## 2. Main Considerations & Officer Recommendations

### 2.1. Progress of Issues

2.1.1. The progress of issues is outlined in Appendix 1. More detailed information is readily available to councillors and members of the public via [the area board website](#)

### 2.2. Closure of Issues

2.2.1. The area board are invited to close 4 issues. The reasons are self explanatory and can be found emboldened in Appendix 1.

- **Issue 2536** - Flooding of road from Startley to Rodbourne near Heath Farm after heavy rain.
- **Issue 2737** - Speed and HGV use of Murcott Lane, Crudwell.
- **Issue 2919** – Install bus stop clearway outside village hall.
- **Issue 2925** - Insufficient parking available in Malmesbury town centre.

2.2.2. Issues already being considered or recommended to be considered by Malmesbury Community Area Transport Group (CATG) are shown in italics in Appendix 1.

## 3. Environmental & Community Implications

3.1. Addressing community issues contribute to the improvement of community wellbeing in the area, the extent and specifics of which will be dependent upon the individual issue.

## 4. Financial Implications

4.1. There are no specific financial implications related to this report.

## 5. Legal Implications

5.1. There are no specific legal implications related to this report.

## 6. HR Implications

6.1. There are no specific HR implications related to this report.

## 7. Equality and Inclusion Implications

7.1 The opportunity to raise Community Issues enables individuals, voluntary and community groups, town and parish councils an equal opportunity to identify and seek assistance to address problematic issues.

<b>Appendices:</b>	Appendix 1 Update of Malmesbury Area Board Community Issues 4 September 2013.
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No unpublished documents have been relied upon in the preparation of this report.

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